WORKING TOGETHER, WE IMPROVE PEOPLE’S LIVES

- Reduced healthcare costs
- Excellent care experience
- Improved community health
- Workplace Wellbeing

CONTINUOUSLY IMPROVE OUR CARE

- Ensure safe and reliable processes
  1. Reinforce continuous improvement and safety culture.
  2. Optimize process standardization using recognized best practices.
- Acknowledge and address priorities of those we serve
  1. Amplify stakeholders’ voices in our work.
  2. Promote equity and inclusion in our words and actions.
  3. Achieve customer service excellence.
- Strengthen community relationships
  1. Build upon Porter’s role as a community “anchor institution.”
  2. Pursue intentional collaborations advancing our strategic priorities.

EMPOWER A COLLABORATIVE, LEARNING WORKPLACE

- Cultivate professional growth
  2. Support strategic learning priorities.
  3. Invest in our present and future workforce.
- Strengthen performance improvement capabilities
  1. Optimize Epic use to improve care.
  2. Improve information management and process improvement resources.
- Demonstrate alignment in values, leadership, and operations
  1. Nurture respectful and productive work relationships.
  2. Build team-based leadership approaches.
  3. Be proactive and engaged leaders in UVMHN strategic priorities.

MAINTAIN FINANCIAL HEALTH

- Demonstrate responsible stewardship
  1. Ensure versatile and sustainable staffing.
  2. Improve financial planning and management processes.
  3. Provide healthy and efficient care and work facilities.
  4. Address environmental sustainability priorities.
- Optimize access to care
  1. Develop clinical service and program priorities sustainably.
  2. Empower consumer engagement with our care system.

OUR MISSION

To improve the health of our community, one person at a time.