



Porter Medical Center will now bill from one Epic system.

Starting November 6, 2021, you will notice a change in your Porter Medical Center statements as we transition to our new electronic health record system, completing the second and final phase of creating ONE system of being a more connected, convenient, and secure health care system.

WHAT DOES THIS MEAN FOR ME?

If you have a hospital stay, visit radiology, laboratory or the emergency department on or before November 6, 2021, you may still receive a bill from our legacy system. Once your bills are paid in full in the legacy system for services prior to November 6, 2021 you will only receive one bill.

A NEW LOOK AND FEEL

Your statement from our legacy system will be blue with white writing. Our statement from our new system will green and white.

HOW DO I PAY MY BILL?

ONLINE

Green Porter Hospital bills such as inpatient stay, laboratory, emergency department, or radiology dated on or after November 6, 2021, can be paid online via MyChart. If you've already created a MyChart account, you'll automatically see your statements. If you need to sign up for MyChart visit mychart.uvmhealth.org or see your statement for detailed instructions.

Blue hospital bills with any date prior to November 5, 2021, can be paid online via our legacy Portal (PatientPortal.PorterMedical.org).

IN PERSON

If you prefer to pay your bill in person please visit us at our new location:

23 Pond Lane
Middlebury, VT 05753

You can visit our new location by appointment for help with Financial Assistance by calling (802) 388-8808 option 5.

BY MAIL

See instructions included in your statement.