

## Summary of our Financial Assistance Program (Plain Language Summary)

### Overview

Porter Hospital is a not-for-profit acute care hospital and was established to serve the needs of the residents of Addison County and surrounding areas. The hospital is committed to providing medical services to patients regardless of their ability to pay. Porter recognizes that not all patients have the financial resources to pay their hospital bill. This Plain Language summary provides details of our policies.

### Porter Medical Center Financial Assistance Program

As a participant in the Financial Assistance program, also known as charity care, we offer emergency and other medically necessary hospital-level services at no cost to patients if their income is at or below 200% of the federal poverty guidelines. Additionally, under our facility's financial assistance program, we provide financial assistance on a sliding scale discount from our normal charges if your family income does not exceed 300% of the federal poverty guidelines. If you are eligible and you do not pay the amount owed or submit an "approved" application within the specified timeframe as indicated in our Financial Assistance policy, Porter may report the account to a bed debt collection agency.

### Amounts Generally Billed (AGB)

If you receive financial assistance under our Policy, you will not be charged more for emergency or other medically necessary care than the amount we generally bill patients having Medicare coverage.

### How to Obtain Copies of our Financial Assistance Policy and Assistance with our Application

You may obtain a FREE copy of our Financials Assistance Application and view our Policy at

- <http://www.portermedical.org> - quick links/Financial assistance & payment info
- At any of our registration desks in the ER or our offsite locations
- Calling our Financial Advocates at 802-388-8808 option 5 Monday-Friday 7:30am – 4pm.
- This summary as well as our Financial Application can also be found in Spanish.